



SUMMARY

- 2.3 years of Software experience in IT with 2 years in SAP SuccessFactors EC and .Net applications and Oracle projects, HRMS and support.
- Working as a .Net applications, SAP and Oracle Support Consultant at SLK Software Pvt Ltd.
- SPOC for the end user's issues/queries/clarifications related to EA applications within the specified timeframe
- Experience in Oracle Applications E-Business Suite Functional modules such as, Oracle Projects (PA), OTL and HRMS-Core HR.
- Worked on SAP SuccessFactors EC, RCM, Onboarding and .Net applications as Travel system, Converge, Shift Roster and CMS.
- Ensuring effective front-end and back-end functionality of applications.
- Experience in stake holder management as I have been managing the complete project life cycle projects.
- Worked on Contract Management System (CMS) application for Lead to Order process.
- An innovative and self-motivated professional, interested in exploring new ventures.
- Proactive & positive multitasking ability with focus on problem solving and delivering solutions under SLA deadlines.
- Effective communication skills; verbal, non-verbal and written; and ability to communication on all levels of the organization
- Performing day-to-day operations, administration & maintenance activities.

PROFESSIONAL EXPERIENCE

- ✓ Currently Working as **Associate software engineering** for **SLK Software Services Pvt Limited**, Bengaluru, India from March 2021 to till date.

SKILLS

ERP Versions	Oracle Applications, SuccessFactors (SAP)
Programming Languages	SQL, Python Learning
Other Modules	HRMS (Core HR), OTL, EC(SF), RCM(SF)

ACHIEVEMENTS

Received 'Team player award' from SLK
Certificate of Appreciation on Excel VLOOKUP

Thank for All you do Appreciation

SELECTED PROJECT EXPERIENCE

Client	EAT -Enterprise Automation System at SLK
Duration	Mar-25-2021 to Present
Position	Associate Software Engineering
Objective	Project Management and Support

Description

Responsibilities & Deliverables:

- Requirement collection and explaining it to consultants for development.
- In HRMS module, worked on the HRMS to Project interface to include all the given possible validations.
- Projects creations and resources allocation based on requirements in Oracle.
- Resource enrolment in Oracle after onboarding.
- Providing front-end support to clients and colleagues in other departments.
- Worked as primary Spoc for the following applications Oracle Nucleus SOFT and VFI, Travel request, converge, SF and Contract Management System (CMS) etc...
- Worked on the integration of PJRM module indents to SuccessFactors EC for automatic Position and Job requisition creation.
- Handling BOT and modifying the reports for Reporting Manager changes daily for SOFT and VFI
- Suggest improvements on further scope for automation of EA applications based on interaction with end users
- Pro-active approach towards resolving repetitive issues thereby ensuring Customer Satisfaction
- Worked with Third party apps like FYLE, Safetrack and Vantage & other home grown .net applications via linked servers.
- Currently as part of support managing all the customization & enhancement requests and managing the testing of all report requirements.
- Problem solving on Incident, Service Request and Change Management processes.
- Handling Product-related technical issues and testing activities to achieve smooth Go Live.
- Provide additional information that would help Engineering team to fix and test the problem effectively.
- Solved issue related to the mid-week month-end closures and extensively worked on utilizing Oracle Support to the maximum extent
- Technical reference point during software implementation/upgrades
- Created the SLA incident reports for the L2 support.
- Making Sapphire tickets summary reports on Daily, Weekly and Monthly to VP.

QUALIFICATIONS:

Level	Subject	College / University
B.C. A	Computer Science	Presidency College / Bangalore University

TRAINING

Attended	Oracle Forms, Oracle Reports, Oracle Application Chat GPT AI BOT Effective Communication and High performance CSI - Continual service improvement and problem management Business Communication Personal Excellence and Professional Excellence
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Personal Details:

Name : Chandan Kumar. K
Father's Name : B.V Kumar
DOB : 22-08-1997
Nationality : INDIAN
Marital status : Single
Language : English, Hindi, Kannada, Telugu & Tamil
Address : Adde Vishwanath Pura Road, Rajanukunte, Bangalore North- 560064

DECLARATION:

I hereby declare that the information given herewith is correct to my knowledge and I will be responsible for any discrepancy.

Place: Bangalore

(CHANDANKUMAR.K)